

MSA Corporate Center

1000 Cranberry Woods Drive Cranberry Township, PA 16066 800.MSA.2222 www.MSAsafety.com

Recall Notice V-Gard® Arc Flash Visors

September 21, 2015

Dear Valued Head, Eye, & Face Protection Customer:

MSA recently determined that due to a quality issue, V-Gard Arc Flash Visors manufactured by our visor supplier in 2012 and 2013 may not comply with the ANSI high velocity impact performance requirement. Affected visors were shipped from MSA from March 2012 through August 2015. MSA is recalling these visors and replacing them free of charge.

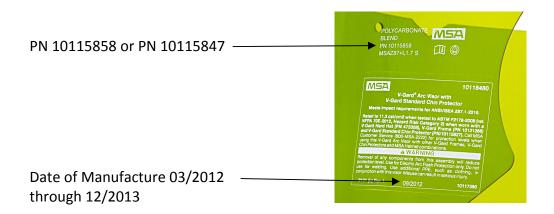


Identifying Affected Visors:

The affected MSA part numbers are as follows:

- 10118480 V-Gard Standard Arc Flash Visor with Chin Protector
- 10118696 V-Gard Cap with Standard Arc Flash Visor & Chin Protector
- 10115858 V-Gard Arc Flash Visor (included with the above)
- 10115847 V-Gard Extended Arc Flash Visor

Affected visors may be identified by checking the visor label for the visor part number and the date of manufacture (see visor label photo below).





If the visor is PN 10115858 or PN 10115847 and manufactured between March 2012 and December 2013, the visor is affected and must be removed from service and replaced. All other visor models and manufacturing dates are not affected.

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Visor Replacement:

If you have any affected Arc Flash Visors, MSA will provide the appropriate replacements (part numbers 10118480 and/or 10115847) free of charge.

To obtain replacements and arrange for the return of affected Arc Flash Visors, please complete the attached order form and email it to MSA Customer Service at: ProductSafetyNotices@MSAsafety.com. To obtain free replacements, affected visors must be returned to MSA by January 31, 2016.

We apologize for any inconvenience that this situation may cause; however, your safety and continued satisfaction with our products is most important to us. If you have any questions, please contact MSA Customer Service at 1-866-672-0005 or ProductSafetyNotices@MSAsafety.com.

Best regards,

Charles J. Seibel, Jr.

Manager of Product Safety

Enclosure PS15046-04



Order Form for Replacement V-Gard® Arc Flash Visors

MSA Corporate Center 1000 Cranberry Woods Drive Cranberry Township, PA 16066

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This Order Form relates to our September 21, 2015 Recall Notice regarding V-Gard Arc Flash Visors. Please complete the information below and email this form to MSA Customer Service at: ProductSafetyNotices@MSAsafety.com. Multiple orders can be placed by submitting additional copies of this form.

Upon receipt, MSA will ship the appropriate replacement V-Gard Arc Flash Visors to you. We will also send you a Return Material Authorization (RMA) number, shipping instructions, and a shipping account number to use when returning affected V-Gard Arc Flash Visors to MSA. Please return the affected V-Gard Arc Flash Visors to MSA within 90 days of ordering the replacements. To obtain free replacements, affected V-Gard Arc Flash Visors must be returned to MSA by January 31, 2016.

Name:		
Shipping Address:		
-		
Phone:	E-Mail:	
Quantity of Replac	ement Arc Flash Visors needed: PN 10118480	
	PN 10115847	
Noto: Wo will provi	do the DN 10119190 vices with this protector as	a rankaaamant

Note: We will provide the PN 10118480 visor with chin protector as a replacement for both PN 10118480 and PN 10118696.

If you have any questions, please contact MSA Customer Service at 1-866-672-0005, Monday through Friday, between the hours of 8:30 AM and 5:30 PM EDT or by email at: ProductSafetyNotices@MSAsafety.com.

- MSA Use Only -

Order Code: AFV-ARC FLASH VISOR. Return Code: ARC VISÓR. Use UPS account 1E199X for Return to Mine Safety Appliances Co., Attn: Return Material Dept., 3880 Meadowbrook, Road, Murrysville, PA 15668. PS15046-05